- 1. 10,000 Post Offices and other Offices Computerised
- 2. 1200 Post Offices Networked with 2 mbps leased line
- 3. New corporate logo launched
- 4. Rebranding and revitalising of 500 post offices completed and 4500 post offices taken up
- 5. Over 300,000 employees trained
- 6. Upgrading infrastructural equipments in 9000 village Post Offices
- 7. 350 Franchisee outlets opened
- 8. Freighter aircraft introduced in North East Region to improve mail transmission and delivery services
- 9. One India One Rate (Rs.25) for all Speed Post articles weighing less than 50 gms
- 10. e-Post introduced to bridge the digital divide
- 11. 300 Postal Finance Marts as 'One Stop Shop for Financial Services' opened
- 12. Instant money order and electronic money order introduced through internet transmission in 10,000 post offices
- 13. Over one crore persons insured under Postal Life Insurance and Rural Postal Life Insurance schemes
- 14. Higher bonus to insurants in rural areas
- 15. 85,000 post offices disbursing wages to 2.25 crore NREGS beneficiaries
- 16. Rs.4000 crores disbursed to beneficiaries
- 17. SBI loans disbursed through 5000 post offices
- 18. 1,22,134 smart card accounts opened
- 19. Rs.1100 crores disbursed through post offices to beneficiaries under Indira Gandhi National Old Age Pension scheme
- 20. Micro-finance provided to 3000 Self Help Groups in collaboration with NABARD benefitting 51,000 women
- 21. Post office as one stop outlet for citizens' various needs such as booking of Railway tickets, sale of passport application forms, 24 karat gold coins, foreign exchange currencies, etc